

**CA-PMM****Project Name:** iLicensing (BreEZe)**OCIO Project #:** 1110-107**Department:** Department of Consumer Affairs**Reporting Period:** From: 7/1/09 To: 7/31/09**Team Member to Project  
Manager****Current Task Summary**

| Task or Deliverable  | Scheduled<br>Completion Date | Actual<br>Completion Date | Issues? |
|--|------------------------------|---------------------------|---------|
|  |                              |                           |         |
|  |                              |                           |         |
|  |                              |                           |         |
| <b>Accomplished this week</b>  |                              |                           |         |
|  |                              |                           |         |
| <b>Planned/Scheduled Completion in Next Two Weeks</b>                      |                              |                           |         |
|  |                              |                           |         |
| <b>Status Summary</b>  | <b>Yes/No</b>                | <b>Explanation</b>        |         |
| Will all assigned tasks be accomplished by their due date?                 |                              |                           |         |
| Are there any planned tasks that won't be completed?                       |                              |                           |         |
| Are there problems which affect your ability to accomplish assigned tasks? |                              |                           |         |
| Do you plan to take time off that is not currently scheduled?              |                              |                           |         |

**Status of Assigned Issues**

| Issue Number | Description | Due Date | Status |
|--------------|-------------|----------|--------|
|--------------|-------------|----------|--------|

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**Reporting Period:** *From:* 7/1/09 *To:* 7/31/09

## Team Member to Project Manager

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| Questions   | Yes/No | Cause  | Impact  | Action Required   |
|---|--------|--|---|---|
| 1. Were recent milestones completed on schedule?        | No     | On-going procurement delays due to bidder confusion regarding desired system functionality; Furlough added 44 calendar days delay. | Twenty-five (25) month delay to expected solution vendor contract award; planned resources increase to accommodate extended schedule. | Cancel RFP and re-issue (posted on BidSync on July 23rd); Create SPR for OCIO approval that reflects these changes. |
| 2. Were any key milestones or deliverables rescheduled? | Yes    | On-going procurement delays due to bidder confusion regarding desired system functionality; Furlough added 44 calendar days delay. | Twenty-five (25) month delay to expected solution vendor contract award; planned resources increase to accommodate extended schedule  | Cancel RFP and re-issue; Create SPR for OCIO approval that reflects these changes.                                  |
| 3. Was work done that was not planned?                  | Yes    | Multiple draft proposal reviews; RFP Cancellation and re-issue   | See Above and #4 below.   | Create SPR for OCIO approval that reflects these changes.   |

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|   |     |  |   |   |
|---|-----|--|---|---|
| 4. Were there any changes to scope?                     | Yes | Simplified system requirements;<br>Reduced the number of participating boards and bureaus. | The new RFP will still result in a system that satisfies the DCA's core business objectives as identified in the FSR. | Cancel RFP and re-issue;<br>Create SPR for OCIO approval that reflects these changes.                     |
| 5. Were tasks added that were not originally estimated? | Yes | See #3 & #4 above  | See #3 & #4 above   | Develop and issue new RFP;<br>Add required RFP procurement Activities;<br>Develop and submit SPR to OCIO; |
| 6. Were any tasks or milestones removed?                | No  |  |   |   |
| 7. Were any scheduled tasks not started?                | Yes | See #3 & #4 above  | See #3 & #4 above   | All downstream tasks delayed until contract award.  |
| 8. Are there any new major issues?                      | Yes | RFP Cancellation and re-issue  | Schedule delays and planned resource increases  | Create SPR for OCIO approval that reflects these changes.   |
| 9. Are there any staffing problems?                     | Yes | The project lacks full-time business subject matter experts                                | No immediate impact. Significant impacts expected during development if not addressed.                                | Additional project staffing will be included in SPR.  |

**CA-PMM****Project Name:** iLicensing (BreEZe)**OCIO Project #:** 1110-107**Department:** Department of Consumer Affairs**Reporting Period:** From: 8/1/09 To: 8/31/09**Project Manager to Sponsor****Look Ahead View**

| Questions   | Yes/No | Impact                   | Action Required          |
|---|--------|--------------------------|--------------------------|
| 1. Will upcoming critical path milestones or deliverables be delayed?       | Yes    | See Current Status above | See Current Status above |
| 2. Do any key milestones or deliverables need to be rescheduled?            | Yes    | See Current Status above | See Current Status above |
| 3. Is there any unplanned work that needs to be done?                       | Yes    | See Current Status above | See Current Status above |
| 4. Are there any expected or recommended changes to scope?                  | Yes    | See Current Status above | See Current Status above |
| 5. Are there any tasks not originally estimated that will need to be added? | Yes    | See Current Status above | See Current Status above |
| 6. Are there any tasks or milestones that should be removed from the plan?  | No     |                          |                          |
| 7. Are there any scheduled tasks whose start will likely be delayed?        | Yes    | See Current Status above | See Current Status above |
| 8. Are any major new issues foreseeable?                                    | No     |                          |                          |
| 9. Are any staffing problems anticipated?                                   | No     |                          |                          |

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## Project Manager to Sponsor

### **Current Status and Accomplishments:**

*Describe deliverables completed and milestones met during **this reporting period**.*

The DCA received a significant number of Intents to Bid by the July 31 due date. This represents a significant increase in interest over the previous RFP release.

The DCA received numerous bidder questions on July 31. The majority of the questions received required only simple responses. The most challenging questions were related to defining interface development responsibilities and clarification of the required interface technology. The questions were all addressed and did not result in an addendum to the RFP, allowing the DCA to meet its current scheduled milestones.

Following release of DCA's bidder question responses on 8/18, bidder requests to change RFP requirements were due 8/20. The DCA received minimal requests for RFP changes and were able to turn out responses and an RFP addendum in one business day. The minimal quantity of requirement change requests, coupled with the numerous bidder intents to bid, leads the DCA to believe that a responsive and responsible proposal will be submitted by the October 5 final proposal due date.

**CA-PMM****Project Name:** iLicensing (BreEZe)**OCIO Project #:** 1110-107**Department:** Department of Consumer Affairs**Reporting Period:** From: 8/1/09 To: 8/31/09**Project Manager to Sponsor****Project Milestones:***List key milestones and their dates from the project schedule.*

| Milestone                          | Target Date | Forecast Date | Status  | Cause & Impact to Implementation Date  | Date Completed |
|------------------------------------|-------------|---------------|---------|--|----------------|
| Establish Solution Vendor Contract | 3/30/08     | 4/21/10       | Delayed | Cause: Initial RFP release approval; Multiple draft proposal reviews; Thirteen (13) related RFP addenda; Initial RFP Cancellation and re-release; Additional 44 calendar days delay to account for the State mandated Furlough days. Impact: Twenty-five (25) month delay to expected solution vendor contract award; planned resource increases to accommodate extended schedule. |                |
|                                    |             |               |         |  |                |
|                                    |             |               |         |  |                |

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## Project Manager to Sponsor

### Variances

Check the appropriate box for each project element listed below. Please describe the actions you plan to take for those items marked "Caution" or "Significant Variance".

|                 | On Plan<br><5% | Caution<br>5-10% | Significant Variance<br>>10% | Action Required   |
|-----------------|----------------|------------------|------------------------------|---|
| Schedule        |                |                  | ✓                            | Accept project element variances.<br><br>Schedule, Milestones, and Deliverables project element Significant Variance's will be rebase lined upon submittal of the project's second SPR expected to be submitted in Summer 2009. |
| Milestones      |                |                  | ✓                            |   |
| Deliverables    |                | ✓                |                              |   |
| Resources       |                |                  | ✓                            |   |
| OneTime Cost    |                |                  | ✓                            |   |
| Continuing Cost | ✓              |                  |                              |   |

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## Sponsor to Executive Committee

### Summary Milestones and Highlights

| <b>Project Milestones:</b><br><i>List key milestones and their dates from the project schedule. Explain in issues section if a milestone's status is behind.</i> |                    |                      |               |   |                       |
|--|--------------------|----------------------|---------------|---|-----------------------|
| <b>Milestone</b>   | <b>Target Date</b> | <b>Forecast Date</b> | <b>Status</b> | <b>If Delayed, Impact to Implementation Date</b>  | <b>Date Completed</b> |
| Establish Solution Vendor Contract   | 3/30/08            | 4/21/10              | Delayed       | Cause: Initial RFP release approval; Multiple draft proposal reviews; Thirteen (13) related RFP addenda; Initial RFP Cancellation and re-release; Additional 44 calendar days delay to account for the State mandated Furlough days.<br>Impact: Twenty-five (25) month delay to expected solution vendor contract award; planned resource increases to accommodate extended schedule. |                       |
|  |                    |                      |               |   |                       |
|  |                    |                      |               |   |                       |

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### Variances

Check the appropriate box for each project element listed below. Please describe the actions you plan to take for those items marked "Caution" or "Significant Variance".

\* *Priority of schedule, scope, budget, and quality from Final Ranking established in the Priority Analysis*

|                 | On Plan<br><5% | Caution<br>5-10% | Significant Variance<br>>10% | Action Required  |
|-----------------|----------------|------------------|------------------------------|--|
| Schedule        |                |                  | ✓                            | Accept project element variances.  |
| Milestones      |                |                  | ✓                            |  |
| Deliverables    |                | ✓                |                              | Schedule, Milestones, and Deliverables project element Significant Variance's will be rebase lined upon submittal of the project's second SPR expected to be submitted in Summer 2009. |
| Resources       |                |                  | ✓                            |  |
| One Time Cost   |                |                  | ✓                            |  |
| Continuing Cost | ✓              |                  |                              |  |

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Committee****Monitoring Vital Signs Scorecard**

| Vital Sign  | Variance                         | Value | Your Score         | Score Justification  |
|---|----------------------------------|-------|--------------------|--|
| 1. Customer Buy-In                                  | High Degree of Buy-In            | 0     | <b>1</b><br>Yellow | Multiple delays increase customer doubt that solution will be implemented. |
|   | Medium Degree of Buy-In          | 1     |                    |  |
|   | Low Degree of Buy-In             | 2     |                    |  |
| 2. Technology Viability                             | Strong Viability                 | 0     | <b>0</b><br>Green  | Proposed solution involves mainstream technologies.                        |
|   | Medium Viability                 | 1     |                    |  |
|   | Weak Viability                   | 2     |                    |  |
| 3. Status of the Critical Path (delay)              | <5%                              | 0     | <b>2</b><br>Red    | Twenty-five (25) month schedule delay. SPR will address variance.          |
|   | 5% to 10%                        | 1     |                    |  |
|   | >10%                             | 2     |                    |  |
| 4. Cost-to-Date vs. Estimated Cost-to-Date (higher) | <5%                              | 0     | <b>2</b><br>Red    | Cost-to-Date more than 10% above planned costs. SPR will address variance. |
|   | 5% to 10%                        | 1     |                    |  |
|   | >10%                             | 2     |                    |  |
| 5. High-Probability, High-Impact Risks              | 0 to 3                           | 0     | <b>0</b><br>Green  | Project has 3 high-severity risks at this time.                            |
|   | 4 to 6                           | 1     |                    |  |
|   | >6                               | 2     |                    |  |
| 6. Unresolved Issues (on time resolution)           | On time                          | 0     | <b>0</b><br>Green  | Project is resolving all issues within established timelines.              |
|   | Late with no impact              | 1     |                    |  |
|   | Late impacting the critical path | 2     |                    |  |
| 7. Sponsorship Commitment                           | Fully engaged                    | 0     | <b>1</b><br>Yellow | Project Sponsor is engaged.  |
|   | Partially engaged                | 1     |                    |  |
|   | Inadequate engagement            | 2     |                    |  |
| 8. Strategy Alignment                               | Strong alignment                 | 0     | <b>0</b><br>Green  | Aligns with Department's Strategic Plan.                                   |
|   | Partial alignment                | 1     |                    |  |
|   | Weak or no alignment             | 2     |                    |  |

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|  |                               |   |           |          |  |
|--|-------------------------------|---|-----------|----------|--|
| 9. Value-to-Business   | Strong                        | 0 | 0         | Green    | The system is critical to maintain existing service levels.  |
|  | Medium                        | 1 |           |          |  |
|  | Weak                          | 2 |           |          |  |
| 10. Vendor Viability (provide rationale for the rating in the field following the scorecard) | Strong                        | 0 | 0         | Green    | See Vendor Viability Rationale Below.  |
|  | Medium                        | 1 |           |          |  |
|  | Weak                          | 2 |           |          |  |
| 11. Milestone Hit Rate (rate of achievement as planned)                                      | >90% on time                  | 0 | 2         | Red      | Twenty-five (25) month schedule delay. SPR will address variance.  |
|  | 80-90% on time                | 1 |           |          |  |
|  | <80% on time                  | 2 |           |          |  |
| 12. Deliverable Hit Rate (rate of production as planned)                                     | >90% on time                  | 0 | 2         | Red      | Twenty-five (25) month schedule delay. SPR will address variance.  |
|  | 80-90% on time                | 1 |           |          |  |
|  | <80% on time                  | 2 |           |          |  |
| 13. Actual vs. Planned Resources   | >90% assigned and available   | 0 | 2         | Red      | Actual resource expenditures exceed planned resources due to schedule delays. SPR will address variance. |
|  | 80-90% assigned and available | 1 |           |          |  |
|  | <80% assigned and available   | 2 |           |          |  |
| 14. Overtime Utilization (% of effort that is overtime)                                      | <15%                          | 0 | 0         | Green    | Project has not utilized overtime.   |
|  | 15-25%                        | 1 |           |          |  |
|  | >25%                          | 2 |           |          |  |
| 15. Team Effectiveness   | Highly Effective              | 0 | 0         | Green    | Team acts as cohesive unit and executes tasks according to plan.   |
|  | Moderately Effective          | 1 |           |          |  |
|  | Ineffective                   | 2 |           |          |  |
| <b>Total</b>   |                               |   | <b>12</b> | <b>Y</b> |  |

Green = 0 - 8

Yellow = 9 - 19

Red = 20+

### Vendor Viability Rating Rationale

Recent procurement activities have demonstrated a significant increase in vendor participation over the previous RFP release. The DCA has received numerous vendor intents to bid (almost a threefold increase over the previous RFP release). Increased vendor competition should result in increased solution value to the State.